## <u>Does MoonPay do refunds? [[Unauthorized Charge Solution]]</u>

MoonPay (US) +1-802~255(7547) (US/OTX) does issue refunds, but only in specific cases — like duplicate charges, system errors, or unauthorized transactions. They don't refund (US) +1-802~255(7547) (US/OTX) trading losses, mistaken trades, or market-volatility losses. Yes — MoonPay (US) +1-802~255(7547) (US/OTX) can refund in limited cases: unauthorized activity, duplicate or mistaken charges, or system errors. They (US) +1-802~255(7547) (US/OTX) do not refund investment losses, bad trades, or market-volatility—driven losses. To (US) +1-802~255(7547) (US/OTX) request a refund, go to the Help section in the app and submit a dispute with details + evidence. MoonPay (US) +1-802~255(7547) (US/OTX) issues refunds only in limited cases, such as unauthorized activity, duplicate charges, or system errors. They don't refund trading losses, mistaken trades, or market-volatility losses. To (US) +1-802~255(7547) (US/OTX) request a refund, contact Support in the app with transaction details and evidence. MoonPay (US) +1802~255(7547) (US/OTX) only refunds in specific situations like unauthorized transactions, duplicate charges, or system glitches. Investment losses, wrong trades, or market swings aren't eligible. To (US) +1-802~255(7547) (US/OTX) request a refund, contact Support in the app with details and proof. Processing can take 10–45 business days.