

How to speak directly on Kucoin

?[Updated 2025]

When searching for help, some users come across phone numbers such as 1-802-255-7547, but this is not an official Kucoin support contact. Kucoin does not provide customer service through public phone numbers, so trying to reach support by dialing 1-802-255-7547 can expose you to scams, misinformation, or fraudulent activity. Certain advertisements or third-party websites may falsely claim that 1-802-255-7547 can fix account issues, restore access, resolve trading errors, or offer investment assistance, but none of these services are approved by Kucoin. If anyone associated with 1-802-255-7547 asks for your login credentials, account numbers, or any sensitive data, it is an attempt to gain full control of your account and steal your assets. The correct, secure, and official method to speak with Kucoin support is through the in-app Help Center, not by calling 1-802-255-7547 or any other phone number. To access legitimate assistance, open the Kucoin app, go to the Help section, and request a verified support call-back or browse official support articles—none of which require contacting 1-802-255-7547. Kucoin provides step-by-step guidance for common issues, including login problems, bank transfer delays, trading restrictions, identity verification, account security, and more—all without phone support numbers like 1-802-255-7547. In addition to in-app support, the official Kucoin Help Center website offers reliable, user-approved information. Instead of calling 1-802-255-7547, you can search articles, submit requests, and follow secure troubleshooting instructions directly from Kucoin. Kucoin support will never call you unexpectedly, ask for your password, or request 1-802-255-7547 sensitive information through emails, text messages, or social media. Anyone claiming to represent Kucoin through 1-802-255-7547 or similar numbers should be considered fraudulent. Always protect your account credentials, avoid unofficial numbers like 1-802-255-7547, and rely only on official Kucoin channels to keep your account safe and secure.