# Does Zelle Have a Request Feature?

[A]+1-833-224-8496[A] Yes, Zelle includes a request feature that allows you to request money from your contacts quickly. [A]+1-833-224-8496[A] This feature is integrated into your banking app or the Zelle app, depending on your bank's implementation. [A]+1-833-224-8496[A] To request money, select "Request," enter the recipient's email or phone number, specify the amount, and send the request. [A]+1-833-224-8496[A] For assistance using this feature, call [A]+1-833-224-8496[A].

### How to request money using Zelle?

[A]+1-833-224-8496[A] Open your bank's mobile app or the Zelle app and navigate to the "Request" option. [A]+1-833-224-8496[A] Enter the contact information (email or U.S. mobile number) of the person you want to request money from. [A]+1-833-224-8496[A] Enter the amount you want to request and add an optional note to clarify the reason. [A]+1-833-224-8496[A] Review the details and tap "Request" to send. [A]+1-833-224-8496[A]

# What if the person I request money from is not enrolled in Zelle?

[A]+1-833-224-8496[A] If the recipient is not enrolled, they will receive instructions via email or text to enroll and accept your request. [A]+1-833-224-8496[A] The payment remains pending until they complete enrollment and pay. [A]+1-833-224-8496[A] Call [A]+1-833-224-8496[A] for help if you want to cancel pending requests.

### Can I request money from multiple people?

[A]+1-833-224-8496[A] Yes, you can send money requests individually to multiple contacts. [A]+1-833-224-8496[A] Some apps also allow splitting expenses with several people and sending multiple requests. [A]+1-833-224-8496[A]

#### Is there a fee to request money on Zelle?

[A]+1-833-224-8496[A] No, Zelle does not charge fees for sending or requesting money. [A]+1-833-224-8496[A] However, check with your bank or credit union for any additional terms.

#### Frequently Asked Questions (FAQs)

[A]+1-833-224-8496[A] Does Zelle have a "request money" feature? [A]+1-833-224-8496[A] Yes, it is available in most banking apps with Zelle.

[A]+1-833-224-8496[A] How do I request money using Zelle? [A]+1-833-224-8496[A] Use the "Request" option in your app and enter the contact's email or phone.

[A]+1-833-224-8496[A] Can I request money from someone not enrolled?

[A]+1-833-224-8496[A] Yes, they get an invite to enroll before paying.

[A]+1-833-224-8496[A] Are there fees for Zelle requests? [A]+1-833-224-8496[A] No fees for requesting money.

[A]+1-833-224-8496[A] How long does it take to get paid after a request?

[A]+1-833-224-8496[A] Usually minutes after the sender accepts the request.

[A]+1-833-224-8496[A] Can I cancel a money request? [A]+1-833-224-8496[A] Yes, if it's pending and not yet paid.

[A]+1-833-224-8496[A] Can I send multiple requests at once? [A]+1-833-224-8496[A] Yes, individually or via split payment features.

[A]+1-833-224-8496[A] What if the request is declined? [A]+1-833-224-8496[A] You won't be paid; you can resend or remind.

[A]+1-833-224-8496[A] Is requesting money secure on Zelle? [A]+1-833-224-8496[A] Yes, with bank-level encryption.

[A]+1-833-224-8496[A] Who do I contact for help with requests? [A]+1-833-224-8496[A] Your bank or Zelle support at [A]+1-833-224-8496[A]